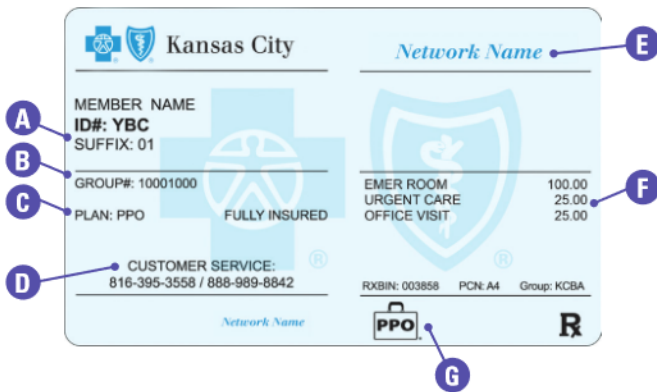


HOW TO REGISTER ON MYBLUEKC.COM

The Blue Cross and Blue Shield of Kansas City (Blue KC) member ID card is your key to unlocking all the coverage and benefits your plan has to offer.

Step 1: Understand Your Member ID Card

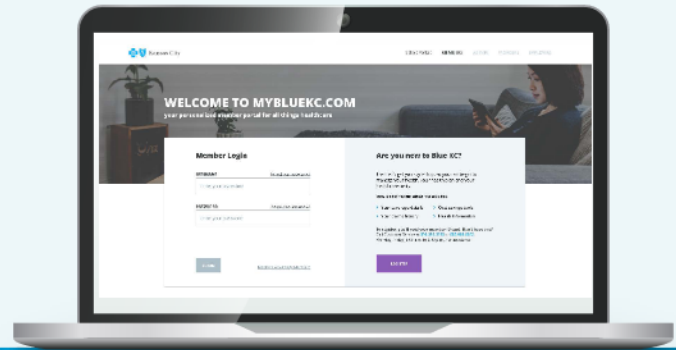
To make sure you are covered, present your card when you visit your doctor to receive healthcare services or fill a prescription.



- A** **Member ID and Suffix Numbers:** These are the numbers we use to identify you and your policy. It's also what providers use to file claims on your behalf.
- B** **Group Number:** This number is used to classify our members into groups, usually by the employer that issued the plan.
- C** **Plan Type:** This describes what type of insurance plan you have (for example, a PPO plan).
- D** **Customer Service Phone Number:** Call this number when you have a question about your Blue KC policy. Our Customer Service staff is available Monday through Friday from 8 a.m. to 8 p.m. Central Time.
- E** **Network Name:** This is the network of hospitals, physicians and pharmacies that accept your Blue KC policy. It's important that you see healthcare providers who are in your network to ensure you receive the maximum benefits.
- F** **Copayment:** The amount you pay each time you receive a covered healthcare service.
- G** **Suitcase:** Some Blue KC members have access to our "BlueCard" program, which extends the benefits of your Blue KC plan to all 50 states.

Step 2: Register for Your Health Portal

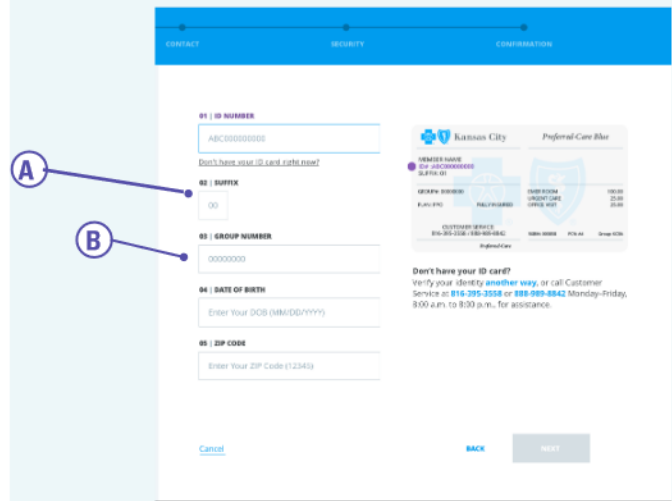
Use your card to register for your personalized health portal on [MyBlueKC.com](https://mybluekc.com).



Blue KC understands the complexities of healthcare. That's why we've developed a website just for you.

- ➔ Go to [MyBlueKC.com](https://mybluekc.com) and log in.
- + If you haven't previously registered, click the **Register** button.

You will need your member ID card to complete registration.



Please Note: The Suffix is 00 for the Employee, 01 for the Spouse, and 02, 03, 04 etc. for each Dependent.